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Hello All

Time has positively flown by since our last newsletter in February! Last time we updated you on our office renovations we almost done. We have now moved in and are settled into our new space. The nice new smell is still there! We would like to Brian's mom, Mary Olson, a huge thank you for the amazing quilt she made for our office wall.

In this newsletter we once again have the opportunity to welcome three more members to the Bundu NetworX Team.

- Vusi has joined our Network Technical Team



- Lee is our new face in reception



- McKinnon is a student doing his work experience with Bundu NetworX in our IT Support workshop

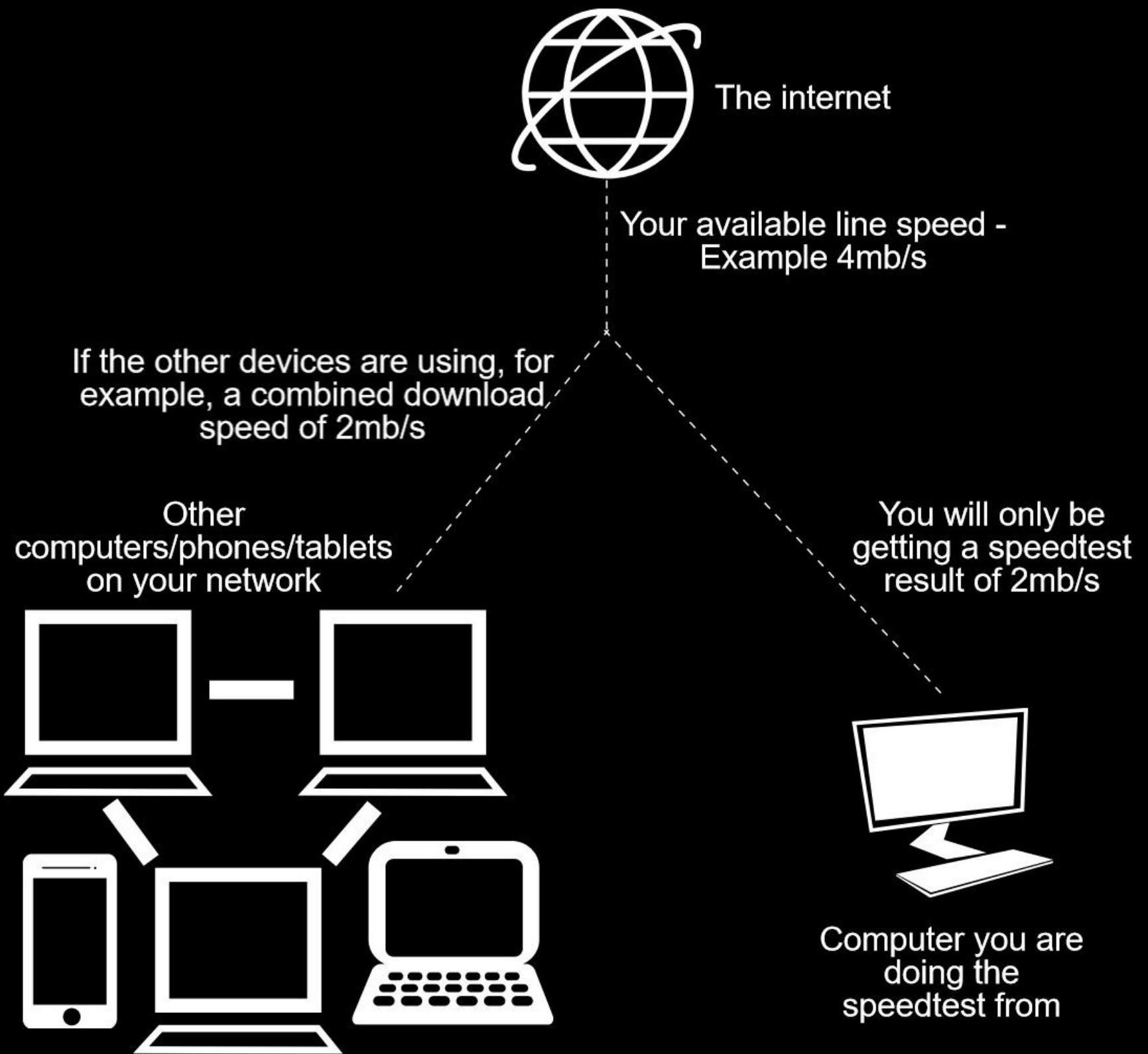


We have been getting many calls from customers concerned that their speeds are not up to scratch. When we investigate we discover that one device on their home/business network is doing large amounts of downloads or uploads and using up their bandwidth, leaving no capacity for other computers. The easiest way to explain is to imagine that your incoming internet connection is like a water pipe, the more connections (devices) off this pipe, the less water each connected pipe will receive. Here is a little graphic to try and explain it.

Bundu NetworkX



HOW A SPEED TEST WORKS



Overall the last few months have stabilised as far as thefts at our high sites goes. The usual problematic tower in Baynesfield is secured with a steel reinforced container and a few other security features.



The “usual suspects” came back after the upgrade, couldn’t get into the container, so they took a solar panel, the site didn’t go down, and we managed to get the panel replaced the next day.

Another tower near Mooi River was also robbed, with 3 solar panels stolen. The site was only down for about 3 hours before we drove up the mountain to replace the flat batteries and get the site back up and running.



Even with these few hiccups, our overall network uptime has been around 99.5%

As always, we would like to thank you for your support, and wish you all the best for the month ahead.

Kind regards
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Bundu NetworX

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